

Market Rate Summary Graph

Payments for Exotic legal DOS on litigated cases or cases settled in-house at market rate or less than market rate, received between 8/1/19 and 5/29/20

	Invoice	Service Date(s)	Invoice Date	Language	Type of service	Amount billed		Check No.	Check Date	Total Paid Amt	Percentage of market rate paid	Percentage of market rate paid, including P&I	Payment Authority
1	64439	4/25/14 - 6/5/19	12/3/19	Korean	2 Depo Preps (\$485 each), Half Day Board Appearance (LBO) (\$485), Full Day Board Appearance (LBO) (\$970)	\$ 2,425.00	P Y M T S R C V D	103855848	4/14/15	\$ 970.00	Total Amt Paid for legal interpreting (\$2,425) / Total Amt Billed for legal interpreting (\$2,425)	N/A	CNA & Employers
								21201623	9/10/19	\$ 1,455.00			
								22755070	11/25/19	\$ 1,250.00			
								107293857	12/2/19	\$ 750.00			
					Additional costs	\$ 2,000.00		TOTAL AMT PAID =>		\$ 4,425.00	100%		
					TOTAL AMT BILLED =>	\$ 4,425.00							
2	75995	11/19/18 - 2/5/19	8/19/19	Korean	2 Half Day Board Appearances (AHM) (\$485 each)	\$ 970.00	P Y M T S R C V D	DA80917101	1/8/19	\$ 90.00	Total Amt Paid for legal interpreting (\$970) / Total Amt Billed for legal interpreting (\$970)	N/A	Employers & Chubb
								DA81463365	4/25/19	\$ 90.00			
								DA81754732	6/21/19	\$ 790.00			
								20700302	8/14/19	\$ 700.00			
					Additional costs	\$ 700.00		TOTAL AMT PAID =>		\$ 1,670.00	100%		
					TOTAL AMT BILLED =>	\$ 1,670.00							

Market Rate Summary Graph

Payments for Exotic legal DOS on litigated cases or cases settled in-house at market rate or less than market rate, received between 8/1/19 and 5/29/20

	Invoice	Service Date(s)	Invoice Date	Language	Type of service	Amount billed		Check No.	Check Date	Total Paid Amt	Percentage of market rate paid	Percentage of market rate paid, including P&I	Payment Authority
3	60271	11/5/13 - 2/24/15	11/4/19	Vietnamese	<u>MEDICAL TREATMENT</u> 12 PR-2s (\$485 each), EMG Testing (\$485)	\$ 6,305.00	P Y M T S R C V D	662679	10/25/19	\$ 11,300.00	Total Amt Paid for legal interpreting (\$1,940) / Total Amt Billed for legal interpreting (\$1,940)	Total Amt Paid for legal interpreting + Penalties & Interest (\$3,012.61) / Total Amt Billed for legal interpreting (\$1,940)	Intercare
					<u>LEGAL SERVICES</u> 2 Board Appearances (ANA) (\$485 each), Depo Prep (\$485), Depo Review (\$485)	\$ 1,940.00							
					Lien filing fee	\$ 150.00							
					P&I for legal services	\$ 1,072.61							
					Additional costs	\$ 1,832.39							
					TOTAL AMT BILLED =>	\$ 11,300.00		TOTAL AMT PAID =>		\$ 11,300.00	100%	155%	

Average % of Market Rate paid without P&I	100%
---	------

Average % of Market Rate paid with P&I	155%
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Joyce Altman Interpreters, Inc.
P.O. BOX # 4165
Tustin, CA 92781-4165
PH: 714 838-0950
TAX ID# 33-0956713

*** INVOICE ***
Date NO#
12/03/19 64439

EAMS#(s):

BILL TO:
CNA CLAIM PLUS (CHICAGO)
W. C. DEPARTMENT
ATTN: CYNTHIA SANTOS
P.O. BOX # 8317
CHICAGO, IL 60680

SS # : XXX-XX-
DOB :
Terms: 60 days
Claim #(s):
E2B30709

Case: vs UNI CAPS
Date Of Injury: 9/1/10

DOS	SERVICE	DESCRIPTION	AMOUNT
04/25/14	DEPO PREP	@ THE L/O OF TOBIN LUCKS (KOREAN)	485.00
/ /	INTERPRETER:	ANNIE EUNHEE LEE # 301157	0.00
02/13/15	LEGAL_EXOTIC	DEPO PREP @ L/O DENNIS FUSI VOL II	485.00
/ /	INTERPRETER:	CHANSUN NISHIMURA # 301033	0.00
04/14/15	PMT BY CHECK	DOS 4/25/14-2/13/15* # 103855848 CNA	-970.00
03/20/19	LEGAL_EXOTIC	MSC @ WCAB LBO	485.00
/ /	INTERPRETER:	CHANSUN NISHIMURA # 301033	0.00
06/05/19	LEGAL_EXOTIC	MSC @ WCAB LONG BEACH (FULL DAY)	970.00
/ /	INTERPRETER:	HAESOO PARK # 301457	0.00
09/10/19	PMT BY CHECK	DOS 2/13/15-9/30/15* =# 21201623 EMPLOYER	-1455.00
11/14/19	COSTS	ADD'L COSTS AWARDED	2000.00
11/25/19	PMT BY CHECK	DOS 11/13/19* =# 22755070	-1250.00
12/02/19	PMT BY CHECK	DOS 12/4/19* # 107293857 CNA	-750.00

BALANCE 0.00

* INDICATES BILLED AT A MINIMUM OF 2 HOURS

NOTE: Any and all partial payments received have been acknowledged and clearly reflected in the enclosed statement. However, payments received do not represent full and final satisfaction. In accordance with CCR Section 10770 lien claimant/ or Petitioner is hereby seeking recovery of the balance. Demand is hereby made for Current Print Out of Benefits, MPN Notices, Completed DWC-1, Applic of Adjud, 4600 Election letter, Depo Transcript, Complete Medical Index and any documentary evidence to be utilized in an attempt to defeat this lien/ or Petition. ** THIS SERVES AS DEMAND FOR PAYMENT **

CNA ATTN CLAIM
PO BOX 8317
CHICAGO IL 60680



002694

JOYCE ALTMAN INTERPRETERS INC



PO BOX 4165
TUSTIN CA 92781

PAID APR 20 2015

* To expedite handling of your claim, please include our claim number on all future correspondence to us.							Claim Number *		
Insured/Client UNI CAPS LLC						Claimant		E2- B30709FL	
Date of Loss 09/01/10		Total WC Ind to Date		From - thru Dates 04/25/14-02/13/15		Suff/DT IND		ATT 04/14/15	
						TRAN Code# 26		EXP TR	
						Pay Code#		Amount \$970.00	
								\$970.00	
Reason INV 64439 INTER/DEPO PREP/LEGAL EXOTIC									

To ensure timely delivery of your check, please verify that the address on this check is complete and correct. If not, please notify your claims representative with the correct information. Thank you.

ACCIWF 02.28.13

PLEASE DETACH BEFORE CASHING



Continental Casualty Company
Chicago, IL 60604

UNDERWRITTEN BY:
VALLEY FORGE INSURANCE COMPANY

103855848
Date Issued
04/14/15

86-156
SST
Bank Acct.
4759628092

VOID IF PURPLE BACKGROUND IS ABSENT		THIS DOCUMENT CONTAINS A WATERMARK - HOLD UP TO LIGHT TO VIEW	
Claim Number E2 B30709	Desk Code FL	Insured/Client UNI CAPS LLC	Issuing Off. No. 81
Prefix & Contract No. WC -4023009414	Claimant	Date of Loss 09/01/10	
From-thru (Dates) 04/25/14	In Payment of 02/13/15	INV 64439 INTER/DEPO PREP/LEGAL EXOTIC	

PAY NINE HUNDRED SEVENTY AND NO/100THS

Dollars

TO JOYCE ALTMAN INTERPRETERS INC
THE PO BOX 4165
ORDER TUSTIN CA 92781
OF

*****\$970.00

Wells Fargo Bank, N.A

VOID IF NOT CASHED IN SIX MONTHS
FROM MONTH OF ISSUE

⑈0103855848⑈ ⑈053101561⑈ 4759628092⑈

EMPLOYERS
PO BOX 32036
Lakeland FL, 33802-2036

EMPLOYERS®

America's small business insurance specialist®

0000057-0000281 D0106 001 823853 EIG



JOYCE ALTMAN INTERPRETERS INC
PO BOX 4165
Tustin, CA 92781-4165

The attached check and Explanation of Payment(s) have been sent to you for benefits or services rendered on behalf of EMPLOYERS® who is working with VPay® to process its payments. **If you have general questions regarding the payment or cashing this check, please email VPay at support@vpayusa.com or call 1-855-523-9634.** Injured Employees: If you have questions regarding the payment amount or benefit calculation, please contact EMPLOYERS at 1-888-682-6671. Medical Providers: If you have questions regarding the payment amount, please contact CONDUENT at 1-863-669-0861, option 6. For all other payment inquiries, please contact EMPLOYERS at 1-888-682-6671.

Claim ID: 2014224879
Client Reference ID: 270277806
VP Trans ID: 642646361
EIG0001003

Date: 09/10/2019
Amount: \$1,455.00
Check Number: 21201623

PAID
SEP 12 2019

BT:

Get Paid Faster

When you sign up for
VCard or ACH

Email
support@vpayusa.com
today to find out how

Notice: This document, including any attachment(s) is confidential, proprietary and intended solely for the above-named individual(s). If you are the intended recipient, your use of any confidential, proprietary or personal information may be restricted by federal and state privacy or other laws. Any unauthorized use of this communication by others is strictly prohibited and may be unlawful. If you have received this document in error, please (1) notify VPay immediately at (877) 399-5917 and provide the VP Trans ID shown (2) destroy this communication and all attached information.

EMPLOYERS provides workers compensation insurance through Employers Preferred Insurance Company, Employers Assurance Company, Employers Compensation Insurance Company and Employers Insurance Company of Nevada. EIG Services, Inc. (in California, dba EIG Insurance Services) is an affiliated agency and adjuster.
Form #: CL_VEN_0033_US Rev. 3/2017

EIG OT

EMPLOYERS
PO BOX 32036
Lakeland FL, 33802-2036

EMPLOYERS

America's small business insurance specialist®

0000024-0000131 D0106 001 844103 EIG



JOYCE ALTMAN INTERPRETERS INC
PO BOX 4165
Tustin, CA 92781-4165

The attached check and Explanation of Payment(s) have been sent to you for benefits or services rendered on behalf of EMPLOYERS® who is working with VPay® to process its payments. If you have general questions regarding the payment or cashing this check, please email VPay at support@vpayusa.com or call 1-855-523-9634. Injured Employees: If you have questions regarding the payment amount or benefit calculation, please contact EMPLOYERS at 1-888-682-6671. Medical Providers: If you have questions regarding the payment amount, please contact CONDUENT at 1-863-669-0861, option 6. For all other payment inquiries, please contact EMPLOYERS at 1-888-682-6671.

Claim ID: 2014224879
Client Reference ID: 270288501
VP Trans ID: 690879970
EIG0001003

Date: 11/25/2019
Amount: \$1,250.00
Check Number: 22755070

PAID
DEC 03 2019

DP.

**Get Paid
Faster**

When you sign up for
VCard or ACH

Email
support@vpayusa.com
today to find out how.

Notice: This document, including any attachment(s) is confidential, proprietary and intended solely for the above-named individual(s). If you are the intended recipient, your use of any confidential, proprietary or personal information may be restricted by federal and state privacy or other laws. Any unauthorized use of this communication by others is strictly prohibited and may be unlawful. If you have received this document in error, please (1) notify VPay immediately at (877) 399-5917 and provide the VP Trans ID shown (2) destroy this communication and all attached information.

EMPLOYERS provides workers compensation insurance through Employers Preferred Insurance Company, Employers Assurance Company, Employers Compensation Insurance Company and Employers Insurance Company of Nevada. EIG Services, Inc. (in California, dba EIG Insurance Services) is an affiliated agency and adjuster.
Form #: CL_VEN_0033_US Rev. 3/2017

THE FACE OF THIS CHECK IS PRINTED BLUE - THE BACK CONTAINS A SIMULATED WATERMARK - SEE BACK FOR DETAILS

EMPLOYERS
America's small business insurance specialist®

Employers Compensation Insurance Company
PO BOX 32036
Lakeland FL, 33802-2036

VPay
1-855-523-9634

METABANK
Sioux Falls, SD
72-7011/2739

22755070

11/25/2019

PAY TO THE
ORDER OF **JOYCE ALTMAN INTERPRETERS INC**

\$1,250.00

ONE THOUSAND TWO HUNDRED FIFTY DOLLARS AND 00/100

DOLLARS

JOYCE ALTMAN INTERPRETERS INC
PO BOX 4165
TUSTIN, CA 92781-4165

VOID AFTER 180 DAYS

MEMO

⑈ 22755070 ⑈ ⑆ 273970116⑆ 1700012991 ⑈

EIG-OT

690879970

Employers Compensation Insurance Company 501

Process Date: 11/21/2019
Control Number: 306015795
EOR Page 1 of 2
Rev/Aud: SS/JS

Payment Number: 270288501

Payment Date: 11/25/2019

Claim Number: 2014224879
Claimant:
Provider Tax ID: 330956713
Provider Ref:
Provider License: CA99999

Vendor: 5628181#5628181
Geo Zip: 92781

PPO/OSR ID:
NPI Number:
Claimant SSN:
Date Of Injury: 01/01/2013
Claims Received Date: 11/20/2019

JOYCE ALTMAN INTERPRETERS INC.
PO BOX 4165
TUSTIN, CA 92781-4165

ICD-DX1: T14.90 Injury, unspecified

MPN Claim: N Region: 26

DOS	POS	Code	Mod	Service Description	Units	Charge	BR/Red	PPO/Red	Other/Red	Allowance	Reasons
11/13/19	11	MDO10		FINAL ORDR/AWA	1.000	1,250.00	0.00	0.00	0.00	1,250.00	197,6483, G67,G67
TOTALS:						1,250.00	0.00	0.00	0.00	1,250.00	
TOTAL RECOMMENDED ALLOWANCE:										1,250.00	

Rendering Provider Name: JOYCE ALTMAN INTERPRETERS INC.
Rendering Provider NPI:

DWC CODE DESCRIPTION

G67 -PAYMENT BASED ON INDIVIDUAL PRE-NEGOTIATED AGREEMENT FOR THIS SPECIFIC SERVICE. ()

CARRIER EXPLANATION REASON CODE

197 -RECOMMENDED ALLOWANCE BASED ON NEGOTIATED DISCOUNT/RATE.
6483 -FULL AND FINAL SETTLEMENT

47097664

2444-H-817479-0

076618069

Payment Number: 270288501

Payment Date: 11/25/2019

Claim Number: 2014224879

PPO/OSR ID:

Claimant:

NPI Number:

Provider Tax ID: 330956713

Vendor: 5628181#5628181

Claimant SSN:

Provider Ref:

Geo Zip: 92781

Date Of Injury: 01/01/2013

Provider License: CA99999

Claims Received Date: 11/20/2019

JOYCE ALTMAN INTERPRETERS INC.
 PO BOX 4165
 TUSTIN, CA 92781-4165

ICD-DX1: T14.90 Injury, unspecified

MPN Claim: N Region: 26

Carrier/Insurer: EMPLOYERS COMPENSATION INSURANCE COMPANY

Employer Name: UNI CAPS, LLC (EIG 150451200), Employer ID: EIG 150451200, Employer Address: 540 W. LAMBERT ROAD, BREA, CA 92821

Payer Name: EMPLOYERS COMPENSATION INSURANCE COMPANY, Payer Address: 10375 PROFESSIONAL CIR RENO, NV 895214802, Payer ID Number: 030443592

Claimant Address

Payment Information: Payment Status Code:

TIME LIMITS TO DISPUTE PAYMENT AMOUNT REQUEST FOR SECOND REVIEW

After an EOR is received on an original bill submission, a health care provider, health care facility, or billing agent/assignee (herein referred to as 'Provider') that disputes the amount paid may submit an appeal/reconsideration/Request for Second Review to the claims administrator within 90 days of service of the EOR. The Request for Second Review must conform to the requirements of the DWC's Medical Billing and Payment Guide, and regulations at Title 8, CA Code of Regulations, section 9792.5.4 et seq. If the dispute is the amount of payment and the Provider does not request a second review within 90 days of the service of the EOR, the bill shall be deemed satisfied and neither the employer nor the employee shall be liable for any further payment.

REQUEST FOR INDEPENDENT BILL REVIEW

After the Provider submits a Request for Second Review, the claims administrator will review the bill and issue an EOR which is the final written determination by the claims administrator on the bill. After the EOR is received on the second bill review submission, the Provider that still disputes the amount paid may submit a request for independent bill review (IBR) within 30 days of service of the EOR. The Request for IBR must conform to the requirements of Title 8, CA Code of Regulations, section 9792.5.4 et seq. If the Provider fails to request an IBR within 30 days, the bill shall be deemed satisfied, and neither the employer nor the employee shall be liable for any further payment. If the employer has contested liability for any issue other than the reasonable amount payable for services, that issue shall be resolved prior to filing a request for IBR, and the time limit for requesting IBR shall not begin to run until the resolution of that issue becomes final.

Unless otherwise stated, reimbursement is made according to the Official Medical Fee Schedule of the State of California, which prohibits billing of the patient for any balance in excess of the amount recommended. Any reduction is due to the billed charges exceeding the fee schedule allowance for the service provided and/or the application of the appropriate discounts based on the individual provider's agreement with the preferred provider organization.

Note to Provider regarding appeals process: Please send appeal requests to Conduent, along with this EOR, the medical bill and all supporting documentation.

47097664
 Conduent
 PO Box 32045
 Lakeland, FL 33802
 (888) 851-7739
 billinginquiries@conduent.com

Conduent is neither the employer nor the insurance carrier, nor is it responsible for payment of the medical services contained in this explanation of benefits.

2444-H-817479-0

* Workers Compensation *

CNA ATTN CLAIM
PO BOX 8317
CHICAGO IL 60680



CNA

001241

JOYCE ALTMAN INTERPRETERS INC
JOYCE ALTMAN INTERPRETERS
PO BOX 4165
TUSTIN CA 92781

DEC 10 2019

PY.

* To expedite handling of your claim, please include our claim number on all future correspondence to us.							Claim Number *		
Insured/Client UNI CAPS LLC				Claimant			E2 B30702VJ		
Date of Loss 06/30/12		Total WC Ind to Date		From - thru Dates 12/04/19 - 12/04/19		Suff/DT IND		ATT 12/02/19	
						TRAN Code# 26		EXP TR	
						Pay Code#		Amount \$750.00	
								\$750.00	
Reason CASE NO # 9338640 12/04/2019									

To ensure timely delivery of your check, please verify that the address on this check is complete and correct. If not, please notify your claims representative with the correct information. Thank you.

ACCIWF 02.28.13

PLEASE DETACH BEFORE CASHING

CNA

Continental Casualty Company
Chicago, IL 60604

UNDERWRITTEN BY:
AMERICAN CASUALTY COMPANY OF READING, PENNSYLVAN

107293857
Date Issued
12/02/19

66-156
53T
Bank Acct.
4759628092

VOID IF PURPLE BACKGROUND IS ABSENT				THIS DOCUMENT CONTAINS A WATERMARK - HOLD UP TO LIGHT TO VIEW			
Claim Number E2 B30702		Desk Code VJ		Insured/Client UNI CAPS LLC		Issuing Off. No. 81	
Prefix & Contract No. WC -4023009414		Claimant				Date of Loss 06/30/12	
From-thru (Dates) 12/04/19		In Payment of 12/04/19		CASE NO # 9338640		12/04/2019	

PAY SEVEN HUNDRED FIFTY AND NO/100THS ----- Dollars

TO THE ORDER OF
JOYCE ALTMAN INTERPRETERS INC
JOYCE ALTMAN INTERPRETERS
PO BOX 4165
TUSTIN CA 92781

*****\$750.00
[Signature]

Wells Fargo Bank, N.A

VOID IF NOT CASHED IN SIX MONTHS
FROM MONTH OF ISSUE

0107293857 0531015610 4759628092

Joyce Altman Interpreters, Inc.
P.O. BOX # 4165
Tustin, CA 92781-4165
PH: 714 838-0950 FAX: 714 832-1979
TAX ID# 33-0956713

*** INVOICE ***
Date NO#
08/19/19 75995

BILL TO:
EMPLOYERS INS (FL - 32036)
W. C. DEPARTMENT
ATTN: RYAN SAMSTAG
P.O. BOX 32036
LAKELAND, FL 33802

EAMS#(s):

SS # : XXX-XX
DOB :
Terms: 60 days
Claim #(s):
2008178290

Case: vs WIN SOON, INC.
Date Of Injury: 3/1/08

DOS	SERVICE	DESCRIPTION	AMOUNT
11/19/18	LEGAL_EXOTIC	MSC @ WCAB ANAHEIM	485.00
		LANG: KOREAN	
/ /	INTERPRETER:	CHANGSUN NISHIMURA # 301033	0.00
01/08/19	PMT BY CHECK	DOS 11/19/18* # DA80917101	-90.00
02/05/19	LEGAL EXOTIC	TRIAL @ WCAB ANAHEIM	485.00
/ /	INTERPRETER:	AERYOUNG KIM # 300769	0.00
04/25/19	PMT BY CHECK	DOS 11/19/18-2/5/19*	-90.00
		# DA81463365	
06/21/19	PMT BY CHECK	DOS 11/19/18-2/5/19*	-790.00
		# DA81754732	
08/12/19	COSTS	ADD'L COSTS AWARDED	700.00
08/14/19	PMT BY CHECK	DOS 8/6/19* # 20700302	-700.00
		EMPLOYERS	

BALANCE 0.00

* INDICATES BILLED AT A MINIMUM OF 2 HOURS

NOTE: Any and all partial payments received have been acknowledged and clearly reflected in the enclosed statement. However, payments received do not represent full and final satisfaction. In accordance with CCR Section 10770 lien claimant/ or Petitioner is hereby seeking recovery of the balance. Demand is hereby made for Current Print Out of Benefits, MPN Notices, Completed DWC-1, Applic of Adjud, 4600 Election letter, Depo Transcript, Complete Medical Index and any documentary evidence to be utilized in an attempt to defeat this lien/ or Petition. ** THIS SERVES AS DEMAND FOR PAYMENT **

ACE PROPERTY AND CASUALTY INSURANCE COMPANY
PO BOX 6569
SCRANTON, PA 18505-6569

201901070148

Electronic Service Requested

DATE: 01/08/19

CHECK NO: DA80917101

STATEMENT**CHUBB**

CHUBB
ACE Property and Casualty Insurance Company

FILE ID DOLLARS
494C2573945 \$ 90.00

* NOT NEGOTIABLE *

INVOICE # 74975

AGENCY CLAIM # 2011122311552769526577

FOR

SERVICES FROM 11/19/18 THRU 11/19/18 PAT.#74975

CLAIMANT

DATE OF EVENT

12/17/11

Question with regard to this payment should be referred to your agent or the Customer Service Unit of the Claim Office whose address appears above.

JAN 14 2019

EM-BOA18B

DETACH THIS PORTION BEFORE CASHING

FOR SECURITY PURPOSES, THE FACE OF THIS DOCUMENT CONTAINS

A BLUE BACKGROUND AND MICROPRINTING IN THE BORDER

CHUBB**CHUBB**

ACE Property and Casualty Insurance Company

64-1278/611 GA

DATE
01/08/19

DA80917101

FILE ID
494C2573945

Bank of America

PLEASE DEPOSIT or
CASH WITHIN 90
DAYS

\$ *****\$90.00*

Pay Ninety Dollars

PAY TO THE ORDER OF: JOYCE ALTMAN INTERPRETERS INC
P.O. BOX #4165
TUSTIN CA 92781

FOR SERVICES FROM 11/19/18 THRU 11/19/18
POLICY HOLDER WIN SOON, INC

CLAIM OFFICE
FREMONT WC
CLAIMANT

SPECIAL HANDLING
00

CHUBB

AUTHORIZED SIGNATURE

DO NOT CASH IF WATERMARK IS NOT PRESENT ON THE REVERSE SIDE OF THIS DOCUMENT - HOLD AT AN ANGLE TO VIEW

⑈ 6180917101 ⑈ ⑈ 0611127881 ⑈ 003299786402 ⑈

ENV 485 1 OF 5 F

ESIS MedBill Impact
P.O. Box 6561; Scranton, PA
18505-6561

Review Analysis oo
Control Number: 506393169
Bill Index Number: X506393169
Date Reviewed: 01/02/2019
Reviewed By: 9040
Rep/Sup: 713/750



ENV 485 2 OF 5 F

Claim Number: C494C2573945 Date Of Injury: 12/17/2011
Patient Name: Patient ID:
Provider Tax ID: 330956713 Patient Account: 74975
Provider NPI: 0 Payor Receipt Date: 12/27/2018
State Jurisdiction: CA Impact Receipt Date: 12/27/2018
MPN Name: MPN ID
PPO Name: Provider Invoice:
PPO ID: (PPOID: 0)

Branch Name: 635
Employer Name: WIN SOON, INC

Provider Rendering Provider Insurer
St Lic No 999999999 NPI: TIN: 060237820
JOYCE ALTMAN Company: ACE Property &
INTERPRETERS INC First Name: 436 WALNUT ST nce
P.O. BOX #4165 Last Name: Philadelphia, PA
TUSTIN, CA 92781 19106

ICD Codes: T14.90 Injury, unspecified

Date of Billed	Reviewed	Provider	Bill	REDUCTION			Recommend
Service Procedure	ProcedureQty	Charges	Review	PPO	OON	Allowance	
Service Description					Notes		
11/19/18	T1013 00 2	\$485.00	\$395.00	\$0.00	\$0.00	\$90.00	
SIGN LANGUAGE/ORAL INTEPR SERVICES PER 15 MIN					1,2,3		
		\$485.00	\$395.00	\$0.00	\$0.00	\$90.00	

Notes/Messages:

- 1 Charge exceeds Fee Schedule allowance (222)
 - 2 P12 - Workers compensation jurisdictional fee schedule adjustment.
- (ANSIP12)
- 3 G1: The charge exceeds the Official Medical Fee Schedule allowance. The charge has been adjusted to the scheduled allowance. (G1)

Date of Billed Service	Reviewed Procedure	Provider Qty	Charges	Bill Review	REDUCTION PPO	Recommend Allowance	Notes
Amounts billed above the recommended allowance are hereby objected to as being in excess of the amounts authorized under section 5307.1 and 5307.3 of the California Labor Code.							

Please be notified that per Labor Code 139.3, it is unlawful for a physician to refer a patient to a person or entity if the physician or his or her immediate family has a financial interest with the person or in the entity that receives the referral. Without proper documentation or proof, your bill may be rejected.

TIME LIMITS TO DISPUTE PAYMENT AMOUNT

Request for Second Review

After an EOR is received on an original bill submission, a health care provider, health care facility, or billing agent/assignee that disputes the amount paid may submit an appeal/reconsideration/Request for Second Review to the claims administrator within 90 days of service of the explanation of review.

The Request for Second Review must conform to the requirements of the Division of Workers' Compensation Medical Billing and Payment Guide, and regulations at title 8, California Code of Regulations section 9792.5.4 et seq. If the dispute is the amount of payment and the health care provider, health care facility, or billing agent/assignee does not request a second review within 90 days of the service of the explanation of review, the bill shall be deemed satisfied and neither the employer nor the employee shall be liable for any further payment.

Request for Independent Bill Review

After a health care provider, health care facility, or billing agent/assignee submits a Request for Second Review, the claims administrator will review the bill and issue an EOR which is the final written determination by the claims administrator on the bill. After the EOR is received on the second bill review submission, a health care provider, health care facility, or billing agent/assignee that still disputes the amount paid may submit a request for independent bill review within 30 days of service of the EOR. The Request for Independent Bill Review must conform to the requirements of title 8, California Code of Regulations section 9792.5.4 et seq. If the health care provider, health care facility, or billing agent/assignee fails to request an independent bill review within 30 days, the bill shall be deemed satisfied, and neither the employer nor the employee shall be liable for any further payment. If the employer has contested liability for any issue other than the reasonable amount payable for services, that issue shall be resolved prior to filing a request for independent bill review, and the time limit for requesting independent bill review shall not begin to run until the resolution of that issue becomes final.

Please submit all new bills by fax to 855-496-5410. For reconsideration of denied or reduced payment, please respond in writing to ESIS WC Claims P.O. Box 6561 Scranton PA 18505-6561. Please include 1) What specifically you wish reconsidered, 2) a copy of this Review Analysis, 3) supporting documentation and 4) a copy of the original bill. Should you have further questions, please contact ESIS MedBill Provider Services at 855-219-1964



REDUCTION

Date of Billed Service	Reviewed Procedure	Provider Qty	Charges	Bill Review	PPO	OON	Recommend Allowance
Service Description							

Notes

Amounts billed above the recommended allowance are hereby objected to as being in excess of the amounts authorized under section 5307.1 and 5307.3 of the California Labor Code.

Please be notified that per Labor Code 139.3, it is unlawful for a physician to refer a patient to a person or entity if the physician or his or her immediate family has a financial interest with the person or in the entity that receives the referral. Without proper documentation or proof, your bill may be rejected.

TIME LIMITS TO DISPUTE PAYMENT AMOUNT

Request for Second Review

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ACE PROPERTY AND CASUALTY INSURANCE COMPANY
PO BOX 6569
SCRANTON, PA 18505-6569

201904241926

Electronic Service Requested

DATE: 04/25/19

CHECK NO: DA81463365

STATEMENT

CHUBB

CHUBB
ACE Property and Casualty Insurance Company

FILE ID DOLLARS
494C2573945 \$ 90.00

* NOT NEGOTIABLE *

INVOICE # 74975

AGENCY CLAIM # 2011122311552769526577

FOR

11/19/18 THRU 02/05/19

PT74975 ✓

CLAIMANT

DATE OF EVENT

12/17/11

Question with regard to this payment should be referred to your agent or the Customer Service Unit of the Claim Office whose address appears above.

PAID
APR 29 2019

RV.

EM-80A18B

DETACH THIS PORTION BEFORE CASHING

FOR SECURITY PURPOSES, THE FACE OF THIS DOCUMENT CONTAINS A BLUE BACKGROUND AND MICROPRINTING IN THE BORDER

CHUBB
CHUBB
ACE Property and Casualty Insurance Company

FILE ID
494C2573945

Bank of America

DATE
04/25/19

DA81463365

PLEASE DEPOSIT or
CASH WITHIN 90
DAYS

\$ *****\$90.00*

Pay Ninety Dollars

PAY TO THE
ORDER OF: JOYCE ALTMAN INTERPRETERS, INC.
P.O. BOX # 4165
TUSTIN CA 92781

FOR
11/19/18 THRU 02/05/19
POLICY HOLDER
WIN SOON, INC

PT74975

CLAIM OFFICE
FREMONT WC
CLAIMANT

SPECIAL HANDLING
00

CHUBB

AUTHORIZED SIGNATURE

DO NOT CASH IF WATERMARK IS NOT PRESENT ON THE REVERSE SIDE OF THIS DOCUMENT - HOLD AT AN ANGLE TO VIEW

6181463365 061112788 003299786402

ESIS MedBill Impact
P.O. Box 6561; Scranton, PA
18505-6561

Review Analysis oo
Control Number: 506750277
Bill Index Number: X506750277
Date Reviewed: 04/13/2019
Reviewed By: 9062
Rep/Sup: 713/750

Claim Number: C494C2573945
Patient Name:
Provider Tax ID: 330956713
Provider NPI: 0

Date Of Injury: 12/17/2011
Patient ID:
Patient Account: 74975
Payor Receipt Date: 04/08/2019

State Jurisdiction: CA
MPN Name:
PPO Name:
PPO ID: (PPOID: 0)

Impact Receipt Date: 04/09/2019
MPN ID
Provider Invoice:

Branch Name: 635
Employer Name: WIN SOON, INC

Provider
St Lic No 999999999
JOYCE ALTMAN
INTERPRETERS, INC.
P.O. BOX # 4165
TUSTIN, CA 92781

Rendering Provider
NPI:
Company:
First Name:
Last Name:

Insurer
TIN: 060237820
ACE Property &
436 WALNUT ST nce
Philadelphia, PA
19106

ICD Codes: T14.90 Injury, unspecified

Date of Billed Service Procedure	Reviewed ProcedureQty	Provider Charges	Bill Review	REDUCTION		Recommend Allowance	
				PPO	OON		
11/19/18	T1013 00 1	\$485.00	\$485.00	\$0.00	\$0.00	\$0.00	
Sign lang/oral interpreter					Notes 1,2,4,7		
2/5/19	T1013 00 1	\$485.00	\$395.00	\$0.00	\$0.00	\$90.00	
Sign lang/oral interpreter					Notes 3,5,6		
			\$970.00	\$880.00	\$0.00	\$0.00	\$90.00

Notes/Messages:

- 1 Original DCN 506393169
- 2 This procedure on this date was previously reviewed (148)
- 3 Charge exceeds Fee Schedule allowance (222)
- 4 18 - Duplicate claim/service. (ANSI18)
- 5 P12 - Workers compensation jurisdictional fee schedule adjustment.

(ANSIP12)

6 G1: The charge exceeds the Official Medical Fee Schedule allowance. The charge has been adjusted to the scheduled allowance. (G1)

7 G56: This appears to be a duplicate charge for a bill previously reviewed or this appears to be a balance forward bill containing a duplicate charge and billing for a new service. (G56)

				REDUCTION			
Date of Billed	Reviewed	Provider	Bill			Recommend	
Service Procedure	ProcedureQty	Charges	Review	PPO	OON	Allowance	
Service Description							Notes

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TIME LIMITS TO DISPUTE PAYMENT AMOUNT

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ACE PROPERTY AND CASUALTY INSURANCE COMPANY
PO BOX 6569
SCRANTON PA 18505-6569

DATE 06/21/19
CHECK NO. **DA81754732**

STATEMENT

Chubb
ACE Property and Casualty Insurance Company **CHUBB**

5900A11DA 00 00464 DA81754732

JOYCE ALTMAN INTERPRETERS, INC.
P.O. BOX 4165
TUSTIN CA 92781

FILE ID DOLLARS
494C2573945 \$*****790.00

*** NOT NEGOTIABLE ***

Invoice #
Agency Claim # 2011122311552769526577

FOR
11/19/18 THRU 02/05/19 74975

CLAIMANT

DATE OF EVENT
12/17/11

Question with regard to this payment should be referred to your agent or the Customer Service Unit of the Claim Office whose address appears above.

PAID
JUN 24 2019

PP.

PDWIDMCD-001694-01-01-00

BOA18B (07/2016)

DETACH THIS PORTION BEFORE CASHING

18961979

שולחן ערוך אורח חיים קנ"ו

Employers Compensation Insurance Company 501

Process Date: 08/09/2019
Control Number: 305833250
EOR Page 1 of 2
Rev/Aud: SS/JS

Payment Number: 270274044

Payment Date: 08/14/2019

Claim Number: 2008178290

Claimant:

Provider Tax ID: 000000000

Provider Ref: PARK

Provider License: CA99999

Vendor: 5628181#5628181

Geo Zip: 92781

PPO/OSR ID:

NPI Number:

Claimant SSN:

Date Of Injury: 03/01/2008

Claims Received Date: 08/08/2019

JOYCE ALTMAN INTERPRETERS INC.
PO BOX 4165
TUSTIN, CA 92781-4165

ICD-DX1: T14.90 Injury, unspecified

MPN Claim: N Region: 26

DOS	POS	Code	Mod	Service Description	Units	Charge	BR/Red	PPO/Red	Other/Red	Allowance	Reasons
08/08/19	11	MDS10		LUM SUM/MUL BIL	1.000	1,685.00	985.00	0.00	0.00	700.00	197,G67, 6483,G67
TOTALS:						1,685.00	985.00	0.00	0.00	700.00	
TOTAL RECOMMENDED ALLOWANCE:										700.00	

Rendering Provider Name: JOYCE ALTMAN INTERPRETERS INC.
Rendering Provider NPI:

DWC CODE DESCRIPTION

G67 -PAYMENT BASED ON INDIVIDUAL PRE-NEGOTIATED AGREEMENT FOR THIS SPECIFIC SERVICE. ()

CARRIER EXPLANATION REASON CODE

197 -RECOMMENDED ALLOWANCE BASED ON NEGOTIATED DISCOUNT/RATE.
6483 -FULL AND FINAL SETTLEMENT

46575840

2444-H-813641-0

626195697

Employers Compensation Insurance Company 501

Process Date: 08/09/2019
Control Number: 305833250
EOR Page 2 of 2
Rev/Aud: SS/JS

Payment Number: 270274044

Payment Date: 08/14/2019

Claim Number: 2008178290

Claimant:

Provider Tax ID: 330956713

Provider Ref: PARK

Provider License: CA99999

Vendor: 5828181#5628181

Geo Zip: 92781

PPO/OSR ID:

NPI Number:

Claimant SSN:

Date Of Injury: 03/01/2008

Claims Received Date: 08/08/2019

JOYCE ALTMAN INTERPRETERS INC.
PO BOX 4165
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ICD-DX1: T14.90 Injury, unspecified

MPN Claim: N Region: 26

DOS	POS	Code	Mod	Service Description	Units	Charge	BR/Red	PPO/Red	Other/Red	Allowance	Reasons
-----	-----	------	-----	---------------------	-------	--------	--------	---------	-----------	-----------	---------

Carrier/Insurer: EMPLOYERS COMPENSATION INSURANCE COMPANY

Employer Name: WINSOON, INC. (SA 81060726077), Employer ID: SA 81060726077, Employer Address: 4569 FIRESTONE BLVD, SOUTH GATE, CA 90280

Payer Name: EMPLOYERS COMPENSATION INSURANCE COMPANY, Payer Address: 10375 PROFESSIONAL CIR RENO, NV 895214802, Payer ID Number: 030443592

Claimant Address:

Payment Information: Payment Status Code:

TIME LIMITS TO DISPUTE PAYMENT AMOUNT REQUEST FOR SECOND REVIEW

After an EOR is received on an original bill submission, a health care provider, health care facility, or billing agent/assignee (herein referred to as 'Provider') that disputes the amount paid may submit an appeal/reconsideration/Request for Second Review to the claims administrator within 90 days of service of the EOR. The Request for Second Review must conform to the requirements of the DWC's Medical Billing and Payment Guide, and regulations at Title 8, CA Code of Regulations, section 9792.5.4 et seq. If the dispute is the amount of payment and the Provider does not request a second review within 90 days of the service of the EOR, the bill shall be deemed satisfied and neither the employer nor the employee shall be liable for any further payment.

REQUEST FOR INDEPENDENT BILL REVIEW

After the Provider submits a Request for Second Review, the claims administrator will review the bill and issue an EOR which is the final written determination by the claims administrator on the bill. After the EOR is received on the second bill review submission, the Provider that still disputes the amount paid may submit a request for independent bill review (IBR) within 30 days of service of the EOR. The Request for IBR must conform to the requirements of Title 8, CA Code of Regulations, section 9792.5.4 et seq. If the Provider fails to request an IBR within 30 days, the bill shall be deemed satisfied, and neither the employer nor the employee shall be liable for any further payment. If the employer has contested liability for any issue other than the reasonable amount payable for services, that issue shall be resolved prior to filing a request for IBR, and the time limit for requesting IBR shall not begin to run until the resolution of that issue becomes final.

Unless otherwise stated, reimbursement is made according to the Official Medical Fee Schedule of the State of California, which prohibits billing of the patient for any balance in excess of the amount recommended. Any reduction is due to the billed charges exceeding the fee schedule allowance for the service provided and/or the application of the appropriate discounts based on the individual provider's agreement with the preferred provider organization.

Note to Provider regarding appeals process: Please send appeal requests to Conduent, along with this EOR, the medical bill and all supporting documentation.

Conduent
PO Box 32045
Lakeland, FL 33802
(866) 851-7739
billinginquiries@conduent.com

Conduent is neither the employer nor the insurance carrier, nor is it responsible for payment of the medical services contained in this explanation of benefits.

* Workers Compensation *

46575840

2444-H-813641-0

626195697

Joyce Altman Interpreters, Inc.
P.O. BOX # 4165
Tustin, CA 92781-4165
PH: 714 838-0950 FAX: 714 832-1979
TAX ID# 33-0956713

*** INVOICE ***
Date NO#
11/04/19 60271

BILL TO:
INTERCARE INS (ORANGE-5915)
W. C. DEPARTMENT
ATTN: LISA TRAN
P.O. BOX 5915
ORANGE, CA 92863

EAMS#(s) :

SS # : XXX-XX-
DOB :
Terms: 60 days
Claim #(s):
13-071878

Case: vs ORANGE COUNTY TRANSP AUTHORITY
Date Of Injury: 9/9/13

DOS	SERVICE	DESCRIPTION	AMOUNT
11/05/13	PR2/REEVAL	DR ALI @ MEDICAL ARTS	485.00
/ /	INTERPRETER:	LANG: VIETNAMESE	
10/29/13	EMG TESTING	LAN TRINH # 100303	0.00
/ /	INTERPRETER:	BY DR ALI: U/E @ MEDICAL ARTS	485.00
12/14/13	PR2/REEVAL	LAN TRINH # 100303	0.00
/ /	INTERPRETER:	DR ALI @ MEDICAL ARTS	485.00
01/31/14	PR2/REEVAL	LAN TRINH # 100303	0.00
/ /	INTERPRETER:	DR ALI @ MEDICAL ARTS	485.00
03/14/14	PR2/REEVAL	LAN TRINH # 100303	0.00
/ /	INTERPRETER:	DR ALI @ MEDICAL ARTS	485.00
04/25/14	PR2/REEVAL	LAN TRINH # 100303	0.00
/ /	INTERPRETER:	DR ALI @ MEDICAL ARTS	485.00
05/29/14	WCAB SA	STATUS CONFERENCE	485.00
/ /	INTERPRETER:	LAN TRINH # 100303	0.00
06/06/14	PR2/REEVAL	DR ALI @ MEDICAL ARTS	485.00
/ /	INTERPRETER:	LAN TRINH # 100303	0.00
06/10/14	DEPO PREP	@ THE L/O OF NORMAN HOMEN	485.00
/ /	INTERPRETER:	TRANG LE # 301677	0.00
08/11/14	DEPO REVIEW	BEFORE SIGNING-DEPO TRANSCRIP	485.00
/ /	INTERPRETER:	L/O NORMAN HOMEN	
08/12/14	WCAB SA	LAN TRINH # 100303	0.00
08/19/14	PR2/REEVAL	TRIAL - LAN TRINH # 100303	485.00
/ /	INTERPRETER:	DR ALI @ MEDICAL ARTS	485.00
10/03/14	PR2/REEVAL	LAN TRINH # 100303	0.00
/ /	INTERPRETER:	DR ALI (LANG: VIETNAMESE)	485.00
11/13/14	MED EXOTIC	LAN TRINH # 100303	0.00
/ /	INTERPRETER:	PR-2 W/DR ALI @ MEDICAL ARTS	485.00
12/13/14	MED EXOTIC	LAN TRINH # 100303	0.00
/ /	INTERPRETER:	PR-2 W/DR ALI @ MEDICAL ARTS	485.00
		LAN TRINH # 100303	0.00

Joyce Altman Interpreters, Inc.
P.O. BOX # 4165
Tustin, CA 92781-4165
PH: 714 838-0950 FAX: 714 832-1979
TAX ID# 33-0956713

*** INVOICE ***
Date NO#
11/04/19 60271

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INTERCARE INS (ORANGE-5915)
W. C. DEPARTMENT
ATTN: LISA TRAN
P.O. BOX 5915
ORANGE, CA 92863

EAMS#(s) :

SS # : XXX-XX-
DOB :
Terms: 60 days
Claim #(s):
13-071878

Case: vs ORANGE COUNTY TRANSP AUTHORITY
Date Of Injury: 9/9/13

DOS	SERVICE	DESCRIPTION	AMOUNT
01/17/15	MED EXOTIC	PR-2 W/DR ALI @ MEDICAL ARTS	485.00
/ /	INTERPRETER:	LAN TRINH # 100303	0.00
02/24/15	MED EXOTIC	PR-2 W/DR ALI @ MEDICAL ARTS	485.00
/ /	INTERPRETER:	LAN TRINH # 100303	0.00
08/09/16	LIEN FIL FEE	LIEN FILING FEE	150.00
11/10/17	PENALTIES	FOR DATE OF SERVICE 5/29/14	72.75
01/29/18	INTEREST	FOR DATE OF SERVICE 5/29/14	203.69
11/10/17	PENALTIES	FOR DATE OF SERVICE 6/10/14	72.75
01/29/18	INTEREST	FOR DATE OF SERVICE 6/10/14	198.19
11/10/17	PENALTIES	FOR DATE OF SERVICE 8/11/14	72.75
01/29/18	INTEREST	FOR DATE OF SERVICE 8/11/14	189.94
11/10/17	PENALTIES	FOR DATE OF SERVICE 8/12/14	72.75
01/29/18	INTEREST	FOR DATE OF SERVICE 8/12/14	189.79
10/08/20	COSTS	ADD'L COSTS AWARDED	1832.39
10/25/19	PMT BY CHECK	DOS 9/20/13-10/10/19* # 662679	-11300.00

BALANCE 0.00

* INDICATES BILLED AT A MINIMUM OF 2 HOURS
NOTE: Any and all partial payments received have been acknowledged and clearly reflected in the enclosed statement. However, payments received do not represent full and final satisfaction. In accordance with CCR Section 10770 lien claimant/ or Petitioner is hereby seeking recovery of the balance. Demand is hereby made for Current Print Out of Benefits, MPN Notices, Completed DWC-1, Applic of Adjud, 4600 Election letter, Depo Transcript, Complete Medical Index and any documentary evidence to be utilized in an attempt to defeat this lien/ or Petition. ** THIS SERVES AS DEMAND FOR PAYMENT **

Intercare Holdings Insurance Services
P.O. Box 579
Roseville, CA 95661

Electronic Service Requested

Joyce Altman Interpreters
PO BOX 4165
TUSTIN, CA 92781-4165

Payee: Joyce Altman Interpreters
Company Name: Orange County Transportation Authority
Facility: Orange County Transportation A
Policy ID: OCTA - 14
IRS/SSN:
Administrator: DGARCIA
Claim Number: 13-071878
Check #: 662679
Check Total: 11,300.00
Check Date: 10/25/2019

Explanation of Benefits

Incident Date	Claim Number Invoice Number	Account Number From/Through Date	Claimant Name Document Number	Description Amount
9/9/2013	13-071878 lien full & Final	09/20/13-10/10/19		Interpreter Fees - Medical Rel 11,300.00
				Totals: 11,300.00

NOV 04 2019